

June 25, 2026

Dear Ms. Shaw,

I am writing on behalf of Consumers Energy in response to the above-referenced complaint submitted to the Michigan Public Service Commission (“MPSC”) dated June 22, 2026. Consumers Energy appreciates the opportunity to respond and has addressed each of the concerns identified in your complaint below. A copy of the complaint received by Consumers Energy is included.

1. A complaint was sent via UPS more than two weeks ago on behalf of the neighborhood.

Response: Consumers Energy is not aware of the referenced correspondence or the individual or entity to whom it may have been delivered. From the complaint, it appears it may have been addressed to MPSC, and not Consumers Energy, therefore, I cannot provide a substantive response at this time.

2. CE requesting large easement.

Response: Consumers Energy cannot speak to the easement practices or standards of AEP. Consumers Energy’s requested easement rights are based on its determination of what is reasonably necessary to protect, operate, maintain, and preserve the safety, integrity, and reliability of its high-voltage electric infrastructure. Falling trees and branches are the single largest cause for power outages on Consumers Energy’s electrical system. The requested easement dimensions are consistent with Consumers Energy’s long-standing standards for high-voltage distribution (HVD) easements of this nature.

3. Why was easement not discussed when pole was installed?

Response: At the time the line was rebuilt, the primary focus was completing the infrastructure upgrades as quickly as possible. Consumers Energy continuously

evaluates factors affecting system reliability and has identified the need for additional vegetation management rights on this line to bring them up to HVD standards. This action supports our duty to provide safe and reliable energy to our customers.

4. Concerns about tree clearance on the neighborhood.

Response: Consumers Energy recognizes that property owners may have concerns regarding tree removal and vegetation clearance. These HVD easements are intended to support the safe and reliable operation of the electric grid to the benefit of all customers and are consistent with Consumers Energy's reliability obligations.

5. Are there other options?

Response: Consumers Energy has evaluated the circumstances and does not have another reasonable alternative for this HVD line that would meet the applicable safety, operational, and reliability needs.

Consumers Energy remains committed to working with property owners while maintaining the safety and reliability of its electric system. Please send any further questions regarding this response to me.

Regards,
Lisa DeLacy
Director - Real Estate
Consumers Energy